

Introduction to the RTIS Order Progressing Module

<i>Core Functionality</i>	<i>Benefits</i>
Ensure that all specification information is accurately captured prior to manufacture	<ul style="list-style-type: none"> • By fully understanding the product being specified, the interface can be quick and intuitive to use, whilst validating completeness of information.
Track changes made post quotation	<ul style="list-style-type: none"> • Retain original (and subsequent versions of the specification) to allow for re-pricing, and or re scheduling
Provide Information to other business processes	<ul style="list-style-type: none"> • Derive the material requirements for use in a purchasing system • Provide material preparation instructions • Provide factory process instructions
Provide an overview of current order book for factory loading considerations	<ul style="list-style-type: none"> • Ensure early identification of potential bottlenecks • Allow customers to be informed early of changes to delivery promise

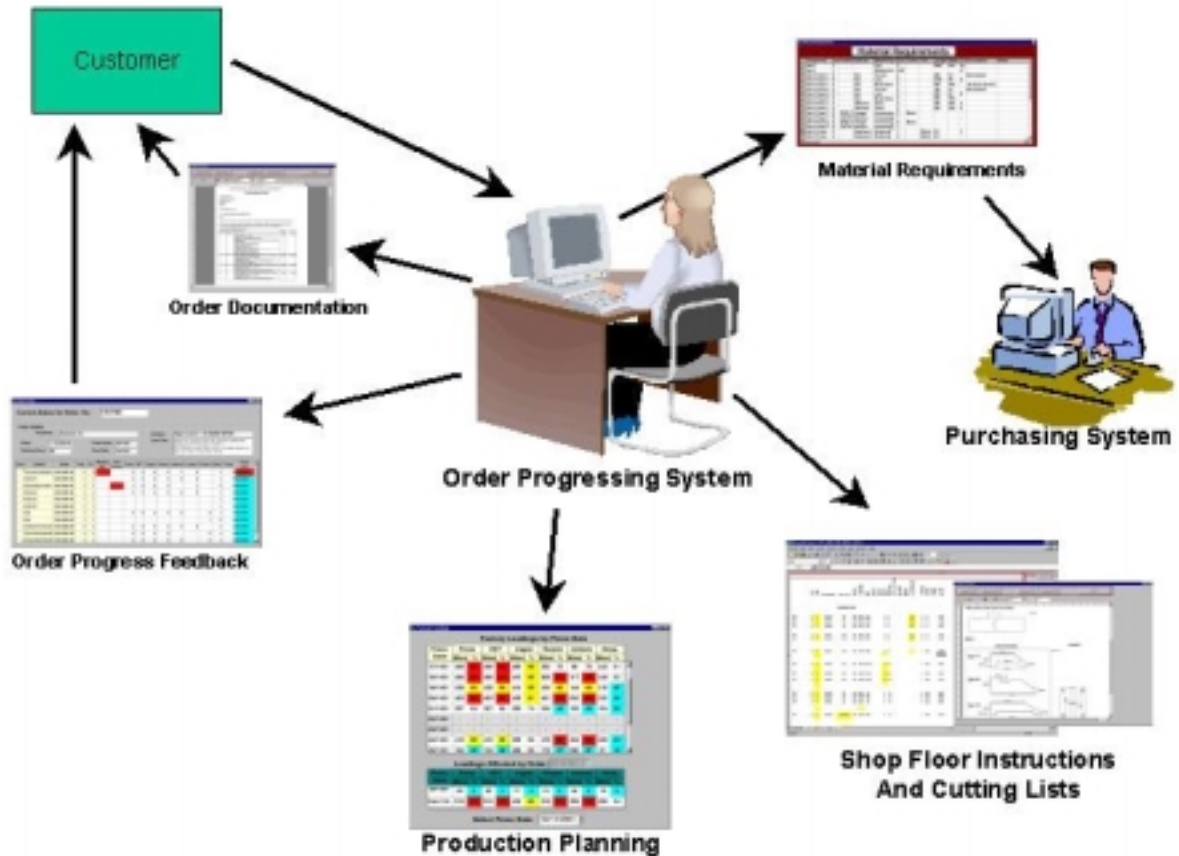
Overview

The Order Progressing system is at the heart of the operation. It is here that the full definition of the product to be made resides. The operators are responsible for ensuring that the full specification is always up to date, and that there is adequate communication with the customer.

The system provides an interface for managing the contracts or orders from the moment of acceptance through to delivery.

In addition however the system is then able to provide the central repository of order details for the purposes of purchasing, materials preparation and manufacture.

Role of the Order Progressing System



1. Usually, an order will arrive on the system from a successful quote
2. The operator then performs as many iterations as necessary with the client to finalise all the detailed specification information.
3. The system produces professional quality detailed correspondence to improve the efficiency of this process.
4. When order specification has been finalised, the material requirements are sent to the purchasing system, and all other factory documents produced.
5. The planning system can see the consequences of all the combined current orders on the factory loadings
6. The communication with the customer continues as necessary until delivery and acceptance of the order.

At all stages, manual intervention is possible to handle unusual products or requests (e.g. material requirements can be adjusted as necessary for any order as can manufacturing instructions)

The communication with customers is facilitated by including MS-Word documents, Faxing and Emailing facilities within the application.